

# INDUSTRIAL SCIENTIFIC

## CORPORATION

### Industrial Scientific Factory Service Center

Unit 1A 153 Pembina Road  
Sherwood Park, Alberta  
Canada, T8H 0B9

Phone: (780) 467-2423  
Toll free: 1-877-467-iNet  
Fax: (780) 467-2105  
[www.indsci.com](http://www.indsci.com)

# Instrument Return Form - Repairs

Please complete this form and return along with the product to be serviced. Please do not ship cases or other items unless they require servicing as well. Items should be shipped to the address above.

### Your Distributor's Address For Billing:

Company \_\_\_\_\_

Contact \_\_\_\_\_

Address 1 \_\_\_\_\_

Address 2 \_\_\_\_\_

City \_\_\_\_\_

Province \_\_\_\_\_ Postal code \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Email \_\_\_\_\_

### Your Ship To Address:

Company \_\_\_\_\_

Contact \_\_\_\_\_

Address 1 \_\_\_\_\_

Address 2 \_\_\_\_\_

City \_\_\_\_\_

Province \_\_\_\_\_ Postal code \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Email \_\_\_\_\_

Tax exempt?  yes  no (if yes, please include copy of tax exempt certificate)

### Instrument

Instrument Model \_\_\_\_\_ Serial number \_\_\_\_\_

Problem Observed (please describe): \_\_\_\_\_

Special calibration/alarm settings/notes (if any): \_\_\_\_\_

### Method of Payment

Distributor and branch of choice for your billing \_\_\_\_\_

Purchase Order Number \_\_\_\_\_ (Please attach Purchase Order)

Credit Card (please circle one) AMEX / MasterCard / Visa

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Name on Card \_\_\_\_\_

Signature \_\_\_\_\_

Please select your Preferred Return Carrier:  FedEx or  Purolator

**Pre-Approval:** *Repair pre-approval can greatly speed up the repair process for your instrumentation. Repairs are performed during the evaluation and estimates are generated only if the repair cost exceeds the pre-approval amount.*

Please select your choice below:

Proceed with repair if costs are under 50% of instrument list price

Proceed with repair if costs are under \$ \_\_\_\_\_

No pre-approval. Please contact \_\_\_\_\_ before proceeding with the repair.

**Please note that a CAN\$ 75.00 Service Diagnostic fee applies to all instruments returned to Industrial Scientific for evaluation. This fee is waived if an instrument is repaired or replaced through Industrial Scientific's Service Department.**



**O U R M I S S I O N**  
Design - Manufacture - Sell: Highest quality products for the preservation of life and property  
Provide: Best customer service available