

TECHNICAL BULLETIN

August 20, 2009

TB09-83

Mandatory Firmware update for DS2 Docking Stations™ used with GasBadge® Plus (P/N 18107698-0XX & 18107698)

The potential exists for the DS2 Docking Station to indicate that a calibration or bump test has successfully passed when the instrument did not actually complete the calibration or bump test process. This can occur if the instrument performs a system reset during the calibration or bump test routine. This is most likely to occur when the battery capacity of the instrument is approaching the end of its useful life.

To ensure that the DS2 Docking Station correctly indicates the results of a calibration or bump test in this scenario, the DS2 Docking Station operating firmware must be updated to version 7.5 or greater.

Please contact our Customer Service Group at 800-DETECTS (338-3287) or via e-mail at CustomerService@indsci.com should you have any questions regarding this notice.

Thank you for your cooperation.

Sincerely,



Scott Lordo
Global Director, Product Development



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Delivering highest quality, best customer service ...
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